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2018

WEST SIDE
CATHOLIC
CENTER
FACT SHEET



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RESOURCE CENTER

2018 PROGRAM SUMMARY

Food & Clothing



People Served: 7,003



Clothing & Household Item Visits: 7,098



Meals Served: 35,098



Pantry Services (People): 1,320

Health & Hygiene



Medical, Dental Services: 1,152



Showers: 826



Barber Services: 277



Arts & Music Program: 997



Movie Group: 649



Chess & Bingo Games: 842

The Resource Center emphasizes hospitality, welcoming all who come in need of our services. Every individual who comes in need is served at no cost in a safe environment with dignity and respect. Open six days a week, the Resource Center provides respite day shelter for the poor and homeless, as well as outreach, wellness and self-sufficiency programs.

Programs and services include:

- ◆ Meals twice a day
- ◆ Grocery Distribution
- ◆ Clothing and Household Items Distribution
- ◆ Showers, telephones, mailboxes, barber service and emergency services
- ◆ Housing & furniture clinics.
- ◆ Health, Dental, and Podiatry services
- ◆ Substance abuse and mental health services
- ◆ Legal assistance.
- ◆ Specialized programming to overcome the effects of trauma
- ◆ Expressive arts programs
- ◆ Entitlement assistance
- ◆ Identification recovery



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3135 Lorain Ave
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(216) 631-4741 x132
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Grounded in faith, hope, love and respect for those we serve, we assist all who come in need of food, clothing, shelter, advocacy and a path to self-sufficiency.

MORIAH HOUSE

2018 SHELTER SUMMARY



People Served: 233



Families Served: 92



Veterans Served: 20



Adults Served: 101



Children Served: 132



Exits to Positive Housing: 80%



Meals Served: 33,552



Overflow Shelter (People): 208



Nights of Lodging: 11,234



Overflow Nights: 1,187

The Moriah House Family Shelter accepts single women and families who are homeless, have resided in substandard living conditions, or are victims of domestic violence.

These families are challenged with issues of economic hardship, physical and emotional trauma, chemical dependency, mental illness, physical illness, lack of education, or lack of employment. All residents meet Ohio's guidelines for extremely low or low income levels with over 90% in the extremely low-income category.

Moriah House provides a full range of transitional services that assist residents in moving from homelessness to stable housing and employment through these basic programs:

- ◆ Interim housing provides a safe and nurturing place to live, meals, and all other basic necessities.
- ◆ Case management services enable each resident to work directly with skilled staff to develop their individualized plan for permanent housing, stable income, self-sufficiency, and education/training.
- ◆ Family Engagement staff work with the children and their mothers to address each child's unique mental, physical, social, and educational needs. Trauma-specific interventions are coordinated with other social service agencies, medical professionals and educators.



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ZACCHAEUS HOUSING SOLUTIONS

2018 PROGRAM SUMMARY



Families Served Annually: 110



Adults Served by Case Management: 125



Families in the Program at One Time: 52



Children Served by the Program: 290



Housing & Income

Clients Exiting to Positive Housing: 88%

Favorable Survey Responses: 88%

*Clients Maintained or Improved Income: 45%

*94% of Clients with Mental Health Diagnosis



AZ Assessment Scores at Exit

Improved Self-Sufficiency Score: 82%

Reported Stable Safety Score: 94%

*Reported Stable Parenting Score: 91%

**Improved Community Involvement: 77%

**57% of Clients Participate in Family Engagement and/or Strengthening Families

West Side Catholic Center's Zacchaeus Housing Solutions assists homeless families in maintaining housing. Zacchaeus exists to rapidly re-house homeless families through these basic programs:

- ◆ Client rent subsidies help clients maintain housing, teach them how to be good tenant(s) and provide rent assistance.
- ◆ Case management services staff work with individuals and families to develop a case plan for self-sufficiency with goals for income, self-development and education/job skills.
- ◆ Family Engagement staff works with parents and children to assess each child, build parenting skills and connect clients to available resources.



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FAMILY ENGAGEMENT

2018 PROGRAM SUMMARY

All Programs

 Families Served: 269
 Children Served: 596

Summer Program

 Families Served: 61
 Children Served: 180

 Meals Served: 1225

 School Supplies Provided 300

 Grocery Bags Provided: 238

 School Uniforms Provided: 150

West Side Catholic Center Family Engagement offers family-centered services to build relationships and promote family well-being. Program offerings are guided by Strengthening Families Framework™ and Trauma-Informed evidence-based perspectives, and celebrate, affirm, empower and support families toward greater wellness and bonding. Family Engagement staff collaborates with families in meaningful ways to promote healthy development and positive change for both parent and child.

Programs and Services Include

- ◆ Social support through programs, activities and special events
- ◆ Linkage to resources and referrals
- ◆ Parent education and support
- ◆ Programs that promote child, youth and family development
- ◆ Distribution of baby, and child-specific material items
- ◆ Completion of family narratives
- ◆ Goal-setting and development of service plans
- ◆ Verification and assistance with school enrollment
- ◆ Advocacy with schools for needed services
- ◆ Sharing of community resource information
- ◆ Early identification of, and assistance with, developmental challenges



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ECONOMIC OPPORTUNITIES

2018 PROGRAM SUMMARY

All Programs



Clients enrolled: 322



Job Placements: 57

Workforce Development



Clients in Workforce Development: 250



Workforce Development graduates: 43



Hours of Computer Assistance: 1056



Resume Appointments: 105



Interview practice hours: 238



Financial Literacy hours: 247

The West Side Catholic Center Employment program offers individualized employment services while working with existing community organizations to address other critical needs that impact employment. The program deals with the causes of underemployment and provides the skills needed to secure employment and remain employed. This is accomplished through the following program activities and components:

- ◆ Assessment
- ◆ Workforce Development Certificate Program
- ◆ Financial Literacy
- ◆ One on One Assistance
- ◆ Apprenticeships
- ◆ Employment Mentoring



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IMPACTS OF GIVING


**Based on 2018 expenses and service counts*


 \$1.52 provides a nourishing meal at one WSCC many programs:
Resource Center, Shelter, and Family Engagement Summer Program.


 \$6.24 provides a refreshing hot shower and toiletries

 \$10.08 provides nourishment for a child in our summer program
who receive a grocery bag filled with 2 days of food


 \$39.54 provides sustenance for a family in our summer program
with a grocery bag of food for 3 days of nutritious meals.

 \$45.51 provides a homeless veteran, mother, father or child a
comfortable room for one night in Moriah House


 \$63.75 provides a day of workforce development training, interview practice,
resume writing and assistance with a job search for a client

 \$71.59 provides a comfortable room, three healthy meals, and trauma-informed care
and case management for a shelter resident each night

 \$100 provides a day of security for all our clients safety

 \$198.36 provides nourishment to a family in our summer program,
with a hot meal and 3 days of groceries each week for 10 weeks.

 \$600 provides a month of housing security through a rent subsidy to a ZHS family

 \$3,473 provides an adult in ZHS with a full year of case management and care,
working toward self-sufficiency. (or \$289.44/month)



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